

Terms and Conditions

303100CH-00 15 May 2020

1. Validity

The following terms and conditions apply to all orders placed by Gilson (Switzerland) SA provided that there are no contrary provisions agreed between the parties. When placing an order, the buyer accepts the conditions below. Buyer's terms of purchase do not bind us at all, even when we do not formally dispute them.

2. Price

Prices shown are in Swiss francs, without VAT. Price subjected to change.

3. Shipping, packaging, insurance

Deliveries by mail or by coach. Participation in shipping, packaging and insurance costs will be charged. The delivery balances will be carried out free of charge.

4. Payment

Invoices are payable in 30 days, net and without discount.

5. Delivery delay

Most items are available from stock, or in a very short delivery time. Otherwise, the customer will be informed.

6. Claims and return of goods

Claims must be made within 5 business days of reception of the goods. No returned merchandise will be accepted without a written notice from us and can only be done if the material is in very good condition, in its original packaging and it is part of our normal stock. In case of error of order of the purchaser, a fixed price will be charged, corresponding to expenses of re-stocking and management.

7. Warranty

The warranty is 12 months and runs from the date of delivery. All transportation and shipping costs are the responsibility of the customer.

